Session Length: 45 Minutes

Through this session, you will:

- **Explain** What will you explain to the guests?
- **Demonstrate** What will you demonstrate to the guests?
- **Guide** What will you guide the guests to do?
- **Enable** What will you enable the guests to do?

Learning Outcomes: [create a brief list of what participants should take away with them]

- **Outcome 1** Understanding Effective Communication
- **Outcome 2** Understanding How Effective Communication Is A Positive Motivator
- **Outcome 3** Understanding How to Effectively Communicate for positive motivation for youth as well as adult lodge members
- **Outcome 4** Understanding How to grow lodge member involvement within the chapter system to develop future leadership of the lodge.

Theme Connection:

Required Materials: [tailor specifically for this session after the syllabus is done, e.g. handouts, flipcharts, projector, screen]

- **Resource 1** Connections to run PowerPoint presentations in Training Room to include sound from a video link to YouTube which will be in the PowerPoint presentation.
- **Resource 2** Projector to show a PowerPoint presentation and speakers to play audio from PowerPoint presentation.
- **Resource 3** Flip chart and markers to use to capture participant comments and to use as discussion items.
- **Resource 4** Handout of selected PowerPoint slides used in presentations.
**Insert Cell**

**Insert Session Name**

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**TRAINER PREPARATION**

LCT is preparing all 3 session outlines and will train each trainer for the sessions prior to NOAC. He will be coaching them on each session presentation and the PowerPoint presentations will be the guide outline for each to use in each session. The Next Gen Trainer will be the trainer for this Session. There is a theme which will run through all these session about the need for effective communication to the success of positive communication to the success of positive motivation of Lodge Officers to achieve the goals and objectives planned for their Lodge during their operating year.

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**Session Narrative**

**Introduction**

**5 minutes**

Next-Gen Trainer to introduce themselves, present session topic and learning objectives, and distribute handout of selected PowerPoint slides from session to attendees.

**First topic**

**10 minutes**

Effective Communication and how to use it as a Positive motivator for Chapter members.

Next-Gen to show YouTube video imbedded in PowerPoint presentation entitled Effective Communication Skills for Youth.

Discuss video in general discussion with attendees and the 3 key points of video discussed, 1) Verbal Communication 2) Non-verbal Communication and 3) Written Communication.

Discuss the 3 C’s of clear, concise, and complete. Idea like famous movie line from Cool Hand Luke. “What we have here is a failure to communicate.”

**Second topic**

**10 minutes**

*Order of the Arrow*
Barriers to Effective Communication and how they can affect the motivation of chapter members to be involved in activities of the chapter leadership and can also affect the lodge vision and opportunities.

Next Gen to show YouTube video of 10 Barriers to Effective Communications.

1) Physical Barriers
2) Attitudes
3) Language
4) Physiological Obstacles
5) Problems with Structural Design
6) Cultural Noise
7) Lack of Common Experience
8) Information Overload
9) Jumping to Conclusions

Third topic 10 minutes

Using the various communication media available today and the Pros and Cons of each and how they affect the motivation of youth and adult members in the chapters. Social media, internet, and old style use of the phone.

Additional topics as needed 5 minutes

Tying it all together and increasing involvement at the chapter level and motivating members to become involved in all lodge functions to be able to gain experience and become a pool of trained and available talent to be developed into future lodge leadership.

Takeaway Challenge 5 minutes

Please take out your handout and pen. For the final five minutes, think about the role that you will be playing next year in the OA, or the role you hope to play. Write down three key ideas related to this session that you could help improve the way your chapter currently functions that can support increasing in a positive way the involvement of chapter members and help grow the pool of available leadership for the lodge.
Appendix: Resources and Source Material

[Insert materials as appropriate, for example:]

- 2012 Guide for Officers and Advisers, available online at http://www.oa-bsa.org/pages/content/publications#goa
- 2008 Lodge Finance Manual, available online at http://www.oa-bsa.org/pages/content/publications#lfm